

A CONTINUED MEETING OF THE CITY COUNCIL June 9, 2025, 12:00 Noon Library Community Room

AGENDA

A. CALL TO ORDER

*****THE FOLLOWING ITEM IS CONSIDERED AN ACTION ITEM:**

- 1. Water Comprehensive Plan/Rate Study Presentation Kyle Marine Water Department Director
- 2. Council Q &A

B. ADJOURNMENT

CITY COUNCIL STAFF REPORT

DATE: June 9, 2025 **FROM:** Kyle Marine, Water Department Director **SUBJECT:** Water Rates and Capitalization Fees

DECISION POINT: Council should provide feedback to Staff regarding the implementation of the Rate and Capitalization Fee Study.

HISTORY: As the City continues to grow, water usage and availability remain at the forefront of system development and expansion. The Water Comprehensive Plan estimates average growth rates and schedules new production and storage facilities accordingly. However, irrigation requirements are difficult to quantify, so timelines must remain flexible to accommodate fluctuations in economic conditions, system demand, and construction timing. Over the past several years. Administration and Water Department staff have discussed rising concerns about increasing water usage, particularly related to irrigation use and green spaces. Facilities used for peak irrigation often sit idle two-thirds of the year. Prior rate studies implemented stepped rate structures to curb irrigation use and promote more efficient practices, but those measures have not effectively reduced consumption. Irrigation accounts for nearly 75% of summer water production, running from mid-to-late May through September. While we currently meet overall daily demands, peak hourly irrigation loads in the early morning exceed our system's instantaneous pumping capacity, drawing heavily on our 8-million-gallon storage capacity. With continued growth, we are required to install new infrastructure and upgrade distribution systems to meet current and future demand. Historically, the Water Department has managed capital improvements without taking on debt. However, the significant rise in construction costs over the last several years has outpaced our capitalization fees, requiring a re-evaluation of our funding model for upcoming projects.

FINANCIAL ANALYSIS: Constructing public water infrastructure is becoming significantly more expensive. A new well costs approximately \$2.5 to \$3.5 million and takes 3 to 5 years to bring online and drinking water storage ranges between \$5 to \$9 per gallon, meaning a 1-million-gallon tank may cost \$5 to \$9 million, depending on site-specific conditions. Acquiring new sites is also increasingly difficult unless integrated with new developments like Coeur Terre. A loan for a \$6.7 million drinking water tank is likely unavoidable. The tank pad design is currently in progress, and the \$6.7 million cost will require taking out a \$4–5 million loan in 2026 to help fund this tank. Detailed cash flow and payout timelines for these debt scenarios are included in the attached spreadsheet.

In response to these increasing demands, we are proposing a water rate increase annually for the next five years. This action would:

- Provide stable revenue for both operations and capital projects.
- Offset the need for deeper cuts or deferred infrastructure investments.
- Allow us to maintain service reliability while supporting growth.

The Water Department worked with FCS to develop three financial scenarios showing the required capital cost, reductions in capital improvement projects, and projected rate increases associated with each option.

PERFORMANCE ANALYSIS: The most pressing issue is that current water rates are not sufficient to cover long-term infrastructure replacement costs. For example, a typical singlefamily dwelling currently pays a base rate of approximately \$11 per month. Considering the 50 to 75-year life expectancy of a standard 1" service line, the revenue generated over its lifespan will not be enough to cover the cost of replacing that service line once it fails. This does not include the cost of replacing the associated water mains. Usage-based charges help fund ongoing system needs such as well maintenance, reservoir operations, water main replacements, meter replacement, energy costs, and other essential maintenance activities. However, these revenues are increasingly strained by additional infrastructure demands, requiring dedicated wells to meet excessive irrigation use. Turf grass alone requires a minimum of 1 inch of water per week, or about 27,500 gallons per acre, just to remain green. Unfortunately, most irrigation systems are only 30% to 40% efficient, leading to significant waste due to inefficient design, mismatched sprinkler heads, system leaks, and evaporation from daytime watering. As infrastructure and operational costs continue to rise, the current funding model is not sustainable. The system cannot continue to sustain itself or expand without either significant upgrades to infrastructure or major changes in customer usage behavior, particularly in reducing inefficient irrigation.

DECISION POINT / RECOMMENDATION: Council should provide staff feedback regarding fee scenarios to be included in the July 15, 2025, fee public hearing, with an effective date of August 1, 2025.





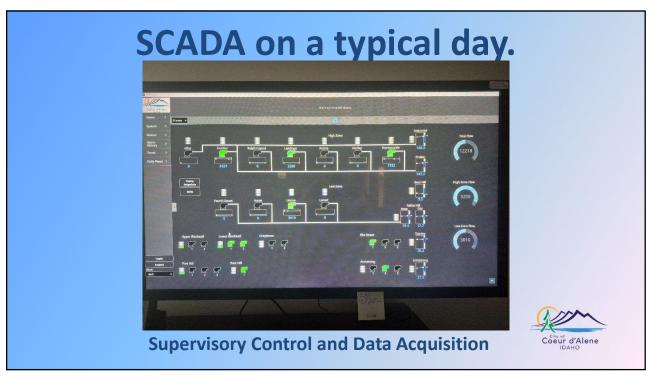


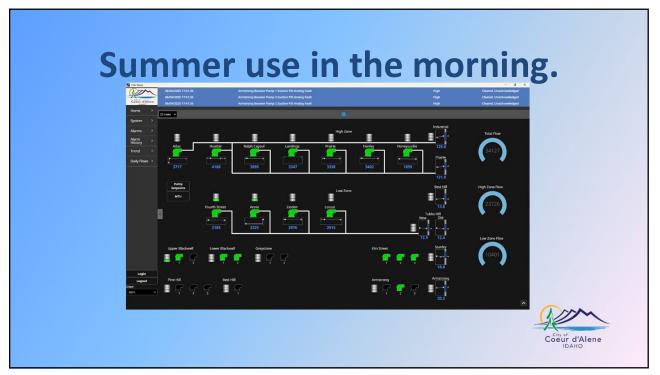






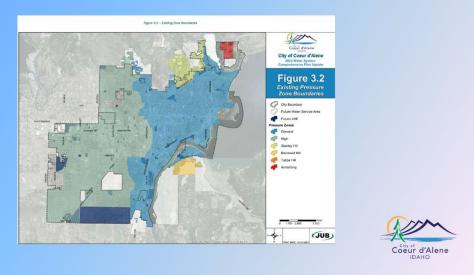






					lls					
	Origir	nal Well Test		Pump Rat	ed Capacity	P	eak Operating P	pints		
Well No.			Present Pump & Motor			-	System		Auxiliary Power	
Flow Drawdown (gpm) (feet)		Flow (gpm)	Head (feet)	Flow (gpm)	Pressure (psi)	Well Drawdown (feet)				
1. Atlas	6.000	23.2	600 hp Worthington Model 15HH410-7. 7-stage deep well turbine	4.000	420	4.150	53	14.5	750 KW Diesel Generator	
2. 4 ^m St.	3.500	20.1	400 hp Flowserve, 4 Stage Vertical Turbine	3.000	361	3,600	53	13.0	None	
3. Hanley	6.000	5.75	500 hp Peerless deep well turbine pump	3,500	440	3,600	65	5.0	None	
4. Honeysuckle	2.500	N/A	250 hp Goulds Model 14RJ-DWT, 5-stage deep well turbine	2.000	375	2.000	80	12	None	
5. Linden	3.100	10.7	350 hp Flowserve 15EHM 4 Stage deep well turbine	3.000	360	3.200	65	13.5	600 KW diesel generator	
6. Locust	3,700	5.9	350 hp Peerless Vertical Turbine 14HH 7 stage deep well turbine	3.200	337	2.800	55	4.0	None	
7. Landings	3.500	14	500 hp Flowserve Model 15EHM/15H277. 5-stage deep well turbine	3.000	512	3.450	65	10	None	
S. Prairie	4.000	1	500 hp Flowserve 16 ENL 6 stage deep well turbine	3,700	450	3,500	59	6.0	600 KW Diesel Generator	
9. Annie	2,500	93	350 hp Peerless Model 16HXB. 5-stage deep well turbine	2,500	429	2.180	65	25.0	400 KW Diesel Generator	
10. Ralph Capaul	4.000	2 <u>1</u>	600 hp Flowserve, 5 Stage Vertical Turbine	4.000	461	4,300	68	3.0	600 KW Diesel Generator	
11. Huetter	4.000	•	600 hp Flowserve, Vertical Turbine	4,000	452	4.200	68	2.0	750 KW Diesel Generator	NUM
Total	42,800	-		35,900		36,980				





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7 Booster Stations

	-		Operating Character	ristics				
	Booster Station	Suction Pressure Zone	Discharge Pressure Zone	Pump No.	HP	Capacity (gpm)	TDH (a) (ft)	Notes
				1	20	200	230	
L	Elm Street	General	Stanley	2	50	500	230	
				3	20	200	230	
_	Blackwell Hill - Lower			1	20	90		
	Lower			2	20	120		
2		General	Blackwell	3	20			
	Blackwell Hill - Upper			1&2	3	53.3		
				1	1.5	30	158	
8	Tubbs Hill	General	Tubbs Hill	2	1.5	30	158	
				3	1.5	30	158	
	Armstrong Park	General	Armstrong Park	1	50	220	560	
	Annationg Park	General	Amistrong Park	2	50	220	560	
5	Best Hill	General (Best Hill Tank)	General	1	50	2,000	60	

				_			
	7	Та	nk	Si	ite	S	
		Table 3-3-	-Summary of Existi	ng Storage			
		Capacity	Canacity Oursellaw		characteristics		
	Storage Tank	(MG)	Elevation (MSL)	Height (feet)	Pressure Zone	Type of Tank	
1	Best Hill	2.0	2,355.35	31.85	General	Ground Level (steel)	
2	Tubbs Hill	2.0	2.355.35	24	General	Ground Level (concrete)	
		1.0	2,355.35	24	General	Ground Level (steel)	
3	Prairie Standpipe	2.0 (c)	2,430.5	156.5	High	Standpipe (steel)	
4	Industrial Standpipe	2.0 (c)	2,430.50	160	High	Standpipe (steel)	
5	Stanley Hill	0.2	2,540.22	31	Stanley	Ground Level (steel)	
6	Blackwell Hill	0.012	2.400 (a)	10	Blackwell	Ground Level (concrete)	
7	Armstrong Park	0.16	2,882 (a)	32	Armstrong Park	Ground Level (steel)	
	Total	9.2 (b)			66		

Madaridat					ipe Length			4.01			
Material	< 6" (miles)	6" (miles)	8" (miles)	10" (miles)	12" (miles)	14" (miles)	16" (miles)	18" (miles)	20" (miles)	24" (miles)	Total (miles)
AC	5.1	49.9	24.6	2.2	19.5	0.6	1.1	(,	(103.0
Ductile	0.2	1.5	0.2		1.3	0.2	0.1	0.2	0.5	3.3	7.5
Galvanized	2.5										2.5
PVC	3.5	30.9	106.7	4.8	50.4		3.2	0.8			200.2
Steel	1.6	1.9	0.3		0.2						4.0
Other	0.6	0.2									0.8
Total	13.54	84.4	112.3	7.0	71.3	0.8	4.4	1.0	0.5	3.3	318.0





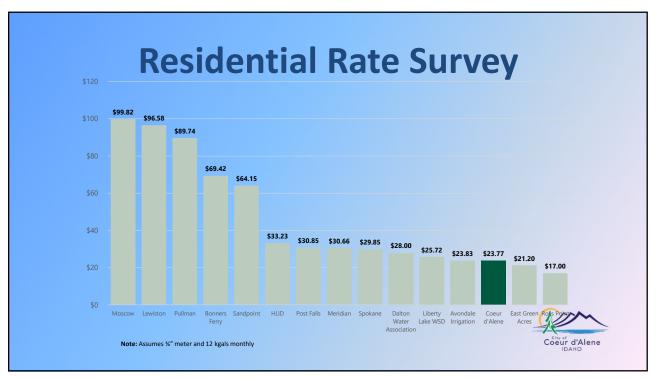


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Or more \$\$ for unexpected issues...



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Sample Bill	Existing	FY 2025	FY 2026	FY 2027	FY 2028	FY 2029	FY 2030	FY 2031	FY 2032	Funds the fu
Proposed Increases		22.00%	22.00%	22.00%	2.00%	2.00%	2.00%	2.00%	0.00%	
Sample Residential Monthly Bill \$ Difference	\$23.77	\$29.00 \$5.23	\$35.38 \$6.38	\$43.16 \$ 7.78		\$44.91 \$ 0.88	\$45.80 \$ 0.90	\$46.72 \$ 0.92	\$46.72	² \$84.3M capital
Note: Assumes 3/4" meter and 12 kgals n	nonthly	φ 0.20	φ 0.00	¢ 7.70	¢ 0.00	¢ 0.00	¢ 0.00	¢ 0.02	Ŷ	
Scenario 2: Fi	Ŭ					5/ 0000	5/ 0000	57,0004	EV 0000	
Scenario 2: Fi Sample Bill	Existing	a redu FY 2025	FY 2026	epital	plan:	FY 2029	FY 2030	FY 2031	FY 2032	1
	Ŭ					FY 2029 8.60%	FY 2030 8.60%	FY 2031 8.60%	FY 2032 8.60%	Removes \$16.0
Sample Bill	Ŭ	FY 2025	FY 2026	FY 2027	FY 2028 8.60%					Removes \$16.0 near-term cap
Sample Bill Proposed Increases	Existing	FY 2025 8.60%	FY 2026 8.60% \$28.03	FY 2027 8.60% \$30.45	FY 2028 8.60% \$33.06	8.60% \$35.91	8.60% \$38.99	8.60% \$42.35	8.60% \$45.99	near-term cap



• Fee would be phased in to updated charge level by year 3, based on schedule below:

Meter Size	Existing	FY 2026	FY 2027	FY 2028	% Increase						
Weter Size	Existing	FT 2020	FT 2027	FT 2020	FY 2026	FY 2027	FY 2028				
3/4"	\$ 3,348	\$ 4,911	\$ 7,367	\$ 9,823	47%	50%	33%				
1"	5,593	8,202	12,303	16,404	47%	50%	33%				
1.5"	11,150	16,354	24,532	32,709	47%	50%	33%				
2"	17,847	26,177	39,265	52,354	47%	50%	33%				
3"	35,728	52,403	78,605	104,806	47%	50%	33%				
4"	55,820	81,871	122,806	163,741	47%	50%	33%				
6"	111,604	163,692	245,538	327,384	47%	50%	33%				
8"	178,575	261,917	392,876	523,834	47%	50%	33%				
10"	256,727	376,546	564,819	753,092	47%	50%	33%				



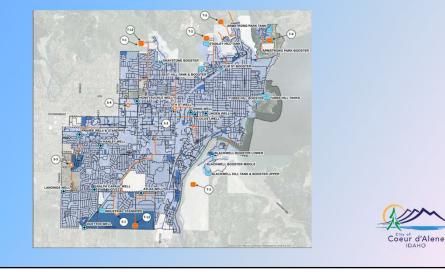
It also pays for transmission mains.





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Supply and Storage Needs



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											_					_	-					_
			Targeted	Estimated Cost	~				21	23	20	124		225	21	26	25	927	21	028	25	029
Project Number	Capital Improvement Project Title	Description of Project	Project will		Allocated		\$ Growth (CAP Fees)	S Existing Users (Rates)														
			Start	in 2023 Dollars	to Growth				Existing	Growth	Existing	Growth	Existing	Growth	Existing	Growth	Existing	Growth	Existing	Growth	Existing	
									Users	orowin	Users	oronin	Users	orona.	Users	Grower	Users	olongi	Users	oroman	Users	
Supply 5-1	High Zone Additional Supply	4.000 gpm well	2025	\$ 2,000,000	102%		\$ 2,000,000	s .		0.0000000000		1.50001.0.0000	0	\$ 560,000		2,240,000				-	_	-
5-2	General Zone Additional Supply	2.000 gpm well	2030	\$ 2,500,000	100%		\$ 2,500,000	s .														
	High Zone Additional Supply	4,000 gpm well	2035	\$ 2,800,000	100%		\$ 2,800,000	s .										-				1
	High Zone Additional Supply	4,000 gpm well	2040	\$ 2,800,000 \$ 50,000	100%	100%	\$ 2,800,000	\$. \$ 50,000	-										-	-	\$ 50,000	-
	Pump to waste rerouting 4th Street - Well House Replacement	Modify existing wells pump to waste structures Replace existing 4th Street Well House	2029	5 1790.000	102%	100%	5 1 790 000											-			\$ 50,000	-
	Adas PRV Installation	Installation of PRV downstream Atlas	2037	\$ 90,000		102%	\$	\$ 90,000					\$ 90,000									-
	Regular Pump Rehabilitation	Annual Pump Rehabilitation	Orgoing	\$ 100,000		100%	\$.	\$ 100,000	\$ 100,000		\$ 100,000		\$ 100.000		\$ 100,000		\$ 100.000		\$ 100,000		\$ 100,000	
	Onsite Chlorine Generation Maintenance	Annual Chemical Feed System Maintenance	Orgoing	\$ 100,000		100%	\$.	\$ 100,000	\$ 100,000	nor Strife	\$ 100,000	1	\$ 100,000		\$ 100,000		\$ 100,000		\$ 100,000		\$ 100,000	
	Soft Start Replacement Water Rights (RAFN)	Biennial Soft Start Replacement	Orgoing	\$ 150,000		100%	\$ 20,000	\$ 150,000	\$ 150,000		\$ 20,000		\$ 150,000				\$ 150,000				\$ 150,000 \$ 55,000	
	Water Rights (RAFN) SCADA Maintenance	Reasonably Anticipated Future Needs - Water Rights	2024 Origoing	\$ 20,000	100%	100%		S 55,000	5 55.000		\$ 20,000		\$ 55.000		\$ 55,000		\$ 55,000	+'	\$ 55,000		\$ 55,000	
	General Zone Additional Supply	2.000 gpm well	2036	\$ 2,500,000	102%		\$ 2,500,000		3 34,000		3 34000		1 51,000		*				3 34,000		3 34,000	-
Rooster Sta																						
	Eim Street Booster	Additional Pump & Station Upgrades	2028	\$ 290,000		100%		\$ 290,000		10-2522-00		115015-000		The state of the state		35333513				\$ 290,000		
	Elm Street Booster	Pump Modifications with Fernan Split	2032	\$ 100,000			\$ 100,000	s .				101211013						() () () () () () () () () ()				
	Feman Booster	Split Fernan and Elm, New Station to Fernan Additional Purno	2032	\$ 1,800,000 \$ 100,000	100%		\$ 1,800,000 \$ 100,000	s .					-					t'				-
	Blackwell Hill	Booster Station Upgrade	2034	5 2 000 000	100%	102%	S 100,000	5 2000.000					-		\$ 2,000,000			t		+		-
	Armstrong Park	Additional Purro	2015	5 1,000,000	102%		\$ 1,000,000								2 200000						_	-
Storage																						
T-1	High Zone Storage	1 MG Storage in the NE quadrant	2025	\$ 6,800,000			\$ 6,800,000					101011000		\$ 3,400,000		\$ 3,400,000						
	Stanley Hill Storage Blackwell Hill Storage	0.5 MG of Storage 0.6 MG of Storage	2040	\$ 1,700,000 \$ 1,800,000	20%	80%	\$ 340,000	\$ 1,360,000		C. C. Star			-					<u> </u>				
T-3	Stackwell Hill Storage Armstrong Park Storage	0.5 MG of Storage 0.5 MG of Storage	20355	\$ 1,800,000		100%		\$ 1,800,000					-					t'			$ \longrightarrow $	-
T-S	Fernan Hill Storage	0.7 MG of Storage	2032	\$ 2,100,000		100%	\$.	\$ 2,100,000					-									-
	Recoating of Prairie Standpipe	Recoating of the Enterior	2027	\$ 600,000		100%	s .	\$ 600,000		and a second							\$ 600.000					
T-7	Recoating of Industrial Standpipe	Recoating of the Exterior	2031	\$ 600,000		100%		\$ 600,000		and the second												
	Recoating Tubbs Hill 1M Gal Tank Recoating of Prairie Standpipe	Recoat the Exterior Recoating of the Interior	2038	\$ 200,000 \$ 760,000		100%	s -	\$ 200,000 \$ 760,000										+'			<u> </u>	-
	Recoating of Industrial Standpipe	Recoating of the Interior Recoating of the Interior	2034	\$ 760,000		100%		\$ 760,000		-									-	-		-
T-11	Recoating of Existing Stanley Hill Tank	Recoating of Interior and Exterior	2033	\$ 130,000		100%	\$.	\$ 130,000														-
T-12	High Zone Storage	1.0 MG of Storage	2032	\$ 6,800,000			\$ 6,800,000															
	High Zone Storage	1.0 MG of Storage	2042	\$ 6,800,000	100%		\$ 6,800,000	s .										-				
Distribution D.1		16-inch NF Tank Transmission Main	2027	\$ 5,400,000	1000	_	\$ 5,400,000				_	\$ 5400.000						<u> </u>		<u> </u>	<u> </u>	-
	High Zone Transmission Main High Zone Transmission Main	24-inch NE Tank Transmission Main 24-inch main between Hanley Well and Prairie Well	2024	\$ 3,370,000	102%	100%		\$ 3,370,000				a400.000					\$ 3370,000		-	-		-
	High Zone Transmission Main	18-inch main along Wilbur	2027	\$ 6,220,000		102%		\$ 6,220,000													\$ 6,220,000	-
D-4	High Zone Transmission Main	16-inch main for future spiers well	2025	\$ 2,480,000	100%		\$ 2,480,000	\$.	1	10100				\$ 2,480,000								
	High Zone Transmission Main	16-inch main adjacent to Kathleen	2038	\$ 9,240,000			\$ 9,240,000															
	High Zone Transmission Main	Upsizing Fiping near Atlas Well	2031	\$ 3,210,000			\$ 3,210,000											-				
D-7 D-8	General Zone Main Upsize General Zone - River Crossing	Upsizing mains near 4th Street Well Parallel 12-inch to Blackwell River Crossing	2033	\$ 7,520,000	100%	100%	\$ 7,520,000	\$. \$ 670.000						1000				+	-	+		-
D-8 D-9	General Zone - River Crossing General Zone - Government Way Piping	Parallel 12-inch to Backwell River Crossing Replace & upsize piping near 190 Overpass	2041	\$ 1670,000		100%	5 .	\$ 1670,000	-									-		-		-
	General Zone - Emma Ave Piping	Upsize piping to 10-inch and 12-inch	2030	\$ 1,780,000	100%		\$ 1,780,000	5												-		1
D-11	General Zone - Lincoln Way Piping	Upsize piping to 12-inch and 16-inch	2036	\$ 810,000	100%		\$ 810,000		1			Fired Chiefe										
	Stanley Hill Zone Transmission Main	Upsize main to new Stanley Hill Tank	2040	\$ 2,350,000		100%	\$.	\$ 2,350,000														
D-13	Future Fernan Zone Transmission Main Piping	New transmission main from new BPS to new tank	2032	\$ 3,390,000		100%	\$.	\$ 3,390,000		sould be day		12.00						-				1
D-14 D-15	Armstrong Park Transmission Main	Upsize main to new Armstrong Park Tank Renlace 12. Jorn main on 190 overnass	2038	\$ 2,000,000 \$ 430,000		100%	3 .	\$ 2,000,000 \$ 430,000						-				-	-	-		-
	General Zone I -90 Widening at NW Blvd Feman Hill Future Development	Replace 12-inch main on I90 overpass Main Extension for future development	2037	\$ 430,000 \$ 1,350,000	102%	100%	\$ 1380.000	5 430,000	-									-				-
	Misc. areas around system	Main Extension for future development Ongoing main replacement	Orgoing	5 1,380,000	10076	100%	\$ 1,000,000	5 1300.000	\$ 1,300,000		\$ 1,300,000		\$ 1.300.000		\$ 1300.000		\$ 1300,000	_	\$ 1300,000		\$ 1,300,000	1
D-18	New/Replace Meter/Hudrant/Service Line Work	Ongoing replacement	Orgoing	\$ 500,000		100%	5 .	\$ 500,000	\$ 500,000		\$ 500,000		\$ 500,000		\$ 500,000		\$ 500,000		\$ 500,000		\$ 500.000	
																						-
Additional																						
M-1	Capital Improvements Meter Replacement Comprehensive Rate Study	Yearly Meter Replacement Program Update Every 5 Years	Orgoing 2028	Varies \$ 50.000		100%		\$ 500,000			\$ 167.000		\$ 541.000		\$ 480,000		\$ 706.000		\$ 529,000		\$ 485.000	

S2: Reduc	ced C	apita	l Plan - Risks
Cut Project	Year	Cost	Risk
Upper Zone Water Supply	FY 2026	\$2,240,000	Could slow city growth
New meters/hydrants/lines	FY 2026	\$400,000	Less maintenance now, bigger repairs later
Fixing miscellaneous system areas	FY 2026	\$500,000	More failures/higher cost in future
High Zone Transmission Main	FY 2027	\$3,370,000	Water pressure issues could continue
Repainting Prairie Standpipe	FY 2027	\$600,000	Tank lifespan will be shorter, more expensive later
New meters/hydrants/lines	FY 2027	\$330,000	Less maintenance now, bigger repairs later
Fixing miscellaneous system areas	FY 2027	\$400,000	More failures/higher cost in future
Pump waste rerouting	FY 2029	\$50,000	Could cause stormwater flooding
Water rights	FY 2029	\$55,000	Without a well built, won't be needed
High Zone Water Pipe	FY 2029	\$6,220,000	Could cause supply problems/water restrictions
New meters/hydrants/lines	FY 2029	\$175,000	Less maintenance now, bigger repairs later
Government Way Piping	FY 2030	\$1,670,000	I-90 bridge will need this at some point
TOTAL		\$16,010,000	Coeur d'Alene

5- Year Capital plan-Risk detail 2026

- FY 2026 Goal: Save \$3.6M
- **Projects to Delay or Cut:**
- Upper Zone Water Supply \$2.24M (Project S-1)
 - Impact if delayed: Will slow down city growth due to insufficient ERUs for new homes and businesses.
- New Meters, Hydrants, and Service Lines \$400K
 - *Impact if delayed:* Reduces maintenance now, but leads to higher repair costs later. This cuts the Water Department's maintenance budget to \$100,000 in 2026.
- Miscellaneous System Repairs \$500K
 - Impact if delayed: Our \$1.3M water main replacement budget will be reduced. Deferring this will result in more system failures and higher long-term costs.
- Total Savings Identified: \$3.14M Shortfall: \$460K (some projects already underway and cannot be delayed)

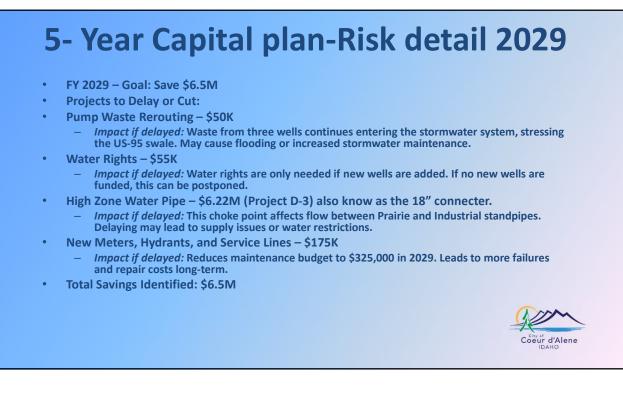


Coeur d'Alene

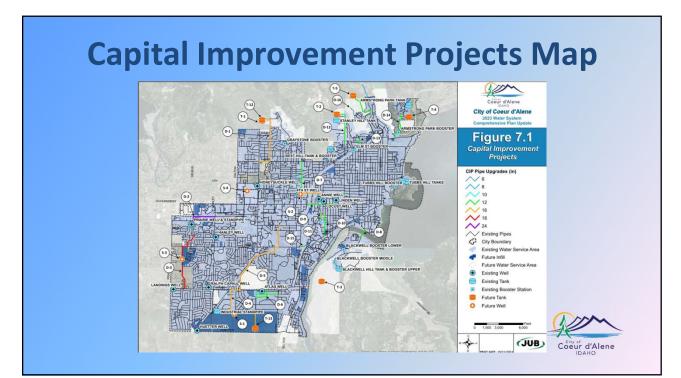
5- Year Capital plan-Risk detail 2027

- FY 2027 Goal: Save \$4.7M
- Projects to Delay or Cut:
- High Zone Transmission Main \$3.37M (Project D-2)
 - Impact if delayed: Designed to improve pressure and flow in the north and northeast areas. Delaying will prolong existing pressure issues.
- Repainting Prairie Standpipe \$600K
 - Impact if delayed: Reduces tank lifespan and increases risk of major future repairs.
- New Meters, Hydrants, and Service Lines \$330K
 - Impact if delayed: Immediate budget savings, but reduces 2027 maintenance budget to \$170,000 and increases future repair costs.
- Miscellaneous System Repairs \$400K
 - Impact if delayed: Reduces the \$1.3M water main replacement budget to \$900K. Increases risk
 of emergency failures.
- Total Savings Identified: \$4.7M









ERU What is an ERU (Equivalent Residential Unit)? An ERU is a unit of measurement used to represent the average water demand of a typical single-family home with a standard meter. In our city, we calculate ERUs by averaging peak day water

demand over the last five years, using data from existing customers and adjusting for meter size. This helps ensure fair allocation of water system capacity. DEQ limits how many ERUs we can sell based on what our current system can support, to protect long-term water availability and service reliability to existing customers.





